Hello Everyone.

I wanted to update you on some of the ‘happenings’ over fall this last year.

One of our alumni, Lacy Carpenter, RN, BSN presented a 1 act play for our chapter at our October supper meeting at Chimneyville. Wearing an authentic nursing corp uniform from WWII, her presentation enhanced with artifacts, Lacy took us back to a moment in history through the eyes of a nurse at Pearl Harbor. It was, at once, mesmerizing and haunting. One felt transported to that time and as if one’s own breath was with her on that hallowed ground.

In October, Deb Welch and I served as your chapter delegates to the biennial convention in Indianapolis. We participated in the House of Delegates and were your ambassadors at several regional, national, and international functions. We brought your chapter’s name forward as we each networked with various international nursing leaders. We had the honor of sharing a supper with our “own” Billye Brown and, at other events, I talked one-on-one with STTI past presidents, Dan Pesut, Carol Picard, and Carol Houston, as well as newly elected president Karen Morin. Thank you for letting me represent you.

In November our chapter enjoyed a social at Sal & Mookie’s in Fondren. Several folks tried new or exotic foods and it was good to laugh with old friends we’ve missed and new friends we made with nurses stopping in, coming from and going to work at the area hospitals.

Several of our members have accepted leadership positions in the service arena this year and several more are in graduate school now. It’s a pleasure to share in their accomplishments and good to follow their progress.

December & January have flown by and its already time to induct our new members. We are hoping to have several clinicians accept our invitation to join us as nursing leaders this year.

I look forward to seeing you at our Induction Celebration and, hopefully at some of our meetings this spring. Teresa

Several of us were able to participate in the Biennial Convention in Indianapolis, IN this past November. This event is always wonderful, full of exciting speakers and Invigorating professional development opportunities. This year we were privileged to hear a very inspiring presentation by Greg Mortensen, author of Three Cups of Tea, tell about his mission of peace where he helps villages build schools for girls in Afghanistan. I hope you will make plans now to attend the next Biennial Convention, to be held at Gaylord Resort in Grapevine TX in November, 2011. This is near enough that several members could drive, which would help make the event affordable for everyone. If you are able to go, I know you will be inspired, will meet all of your continuing education needs, and will have networking opportunities that will be important in your future and make long-lasting friendships. I hope you will join me in attending this meeting.
Our special guest for our induction celebration is Dr Pat Thompson. An honor society member for 30 years, pediatric nurse, university administrator and past honor society president, Patricia E. Thompson, RN, EdD, FAAN, leads the honor society during a period of unprecedented global expansion. She directs the 134,000-member organization as it moves boldly to develop nurse leaders around the world. She is passionate about STTI and believes the organization accomplishes its goals. “Our leadership, scholarship, & knowledge offerings are the pinnacle of professional development for the nurses and global communities they serve”.

**Member Spotlight:** V. Lenora L.C. Houston

Villa Lenora L.C. Houston investigated Hispanic satisfaction with health care encounters in a tri-county area of Mississippi. Her descriptive study explored the Hispanic speaking patient’s satisfaction with their health care encounters in Hinds, Rankin, and Madison counties. Related to satisfaction, participants from all counties scored positively satisfied on the subscales of technical quality, interpersonal manner, convenience, communication, financial aspects, time spent with the nurse, accessibility, and convenience.

Only in the subscale of ‘general satisfaction’ did the scores reflect dissatisfaction. In an open ended question regarding how nurses might enhance satisfaction, participants identified areas that were grouped into three broad categories: desire for Spanish speaking health care professional (37%), specific comments related to nurses’ attitude and behavior (20%), and specific comments related to customer service and expectations (30%). Four comments were felt to be ‘outliers’ and were separated out into a category titled ‘medical care’ (13%).

The finding that all the participants were generally satisfied with their health care encounters was both surprising and puzzling, considering the reported state of the nation. More research into this area may provide a plausible explanation for this population’s satisfaction.