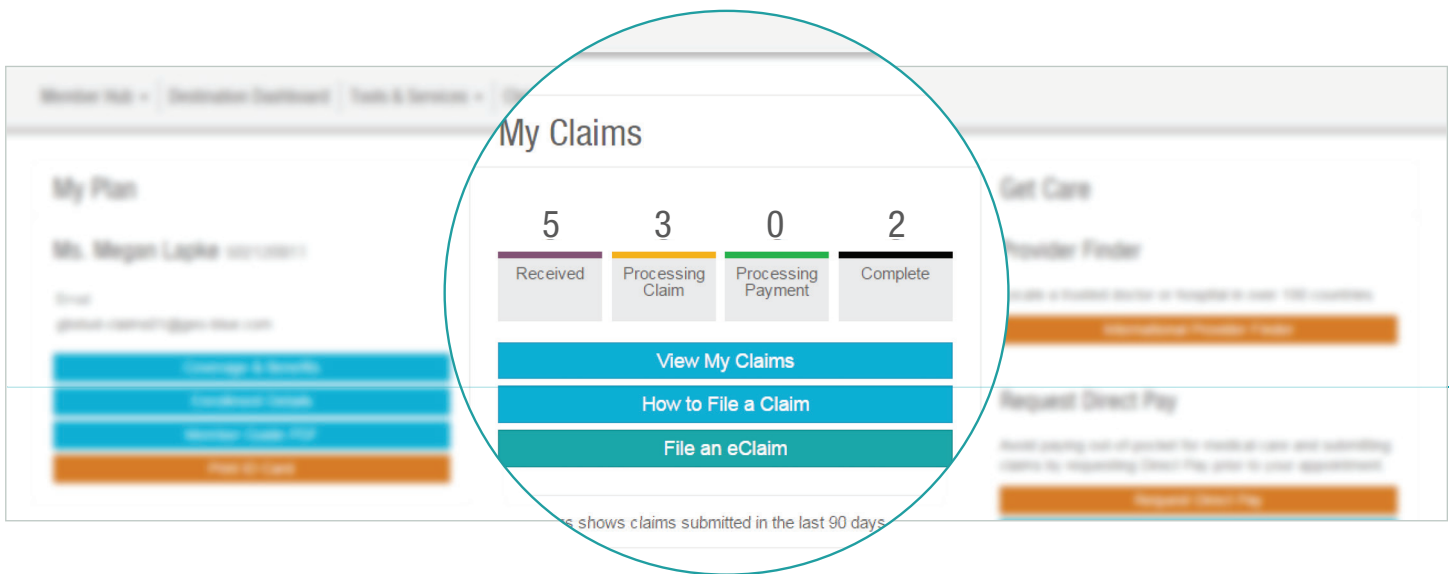


GeoBlue Members can file eClaims!

GeoBlue®



Through eClaims, members can file with greater accuracy through a process that is quick, convenient and paperless:

- Quick and easy filing process
- Convenient online format
- Paperless process and storage of documents such as billing statements and scans of checks or receipts

eClaims can be accessed through the Member Hub on www.geobluestudents.com and through the GeoBlue app:

- Members will follow a guided application to upload their supporting documents.
- Each step of the submission process has tooltips that assist users in entering valid information.
- The application will pre-fill the member contact and bank details after their first submission.
- Members can check their claim status online at any time.

If necessary, claims can still be submitted via email, fax or postal mail. A printable claim form is also available in the Member Hub on www.geobluestudents.com.

- Email: claims@geo-blue.com
- Fax: +1.610.482.9623
- Postal Mail:
Claims incurred INSIDE the U.S., Puerto Rico, and U.S. Virgin Islands
GeoBlue, Attn: Claims, P.O. Box 21974 Eagan, MN 55121
Claims incurred OUTSIDE the U.S., Puerto Rico, and U.S. Virgin Islands
GeoBlue, Attn: Claims Department, P.O. Box 1748, Southeastern, PA 19399-1748, USA

Questions:

Contact our 24/7 Member Services:

Email: customerservice@geo-blue.com
Outside the U.S.: 1.610.263.3847
Toll Free Within the U.S.: 1.844.268.2686